

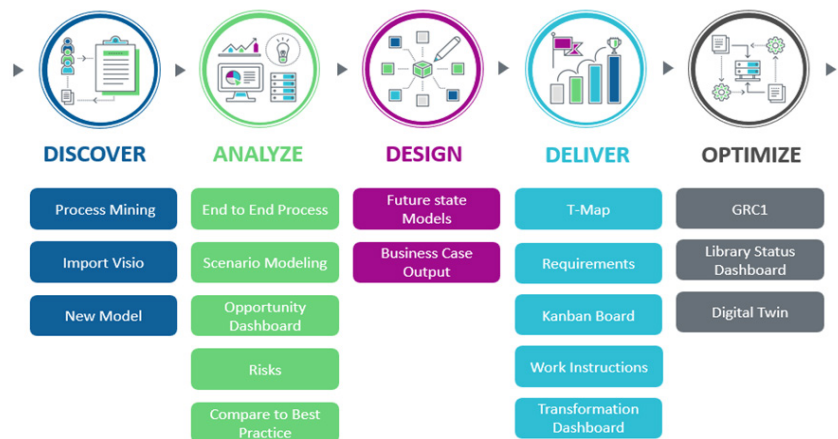
BusinessOptix: Delivering Business Optimization and Resiliency Through Operational Transparency

Managing Complexity

With increasing socioeconomic pressures, the world is a complex place for your organization to navigate. There are new competitors, new regulations, and new rules of engagement. All this complexity can lead to a maze of silos, manual workarounds, and underperforming processes. And these can often be at odds with delivering an optimal customer experience.

But how can you fix any of this when you don't even have a clear view of how your organization functions? The BusinessOptix transformation suite includes process discovery and mapping tools which provide total operational transparency into how your processes, people, and technology interact. Our data-rich process models, linking your strategy to execution, and fact-based scenario models help you make decisions confidently. The ability to embed risk controls makes compliance part of the DNA of your organization.

Using our discovery, analysis, design, delivery, and optimization features, you can collaboratively enhance your customer interactions, increase employee engagement and improve key business results. The insights that BusinessOptix provides enable your organization to begin its digital transformation, identifying opportunities for optimization and automation, creating a resilient organization better able to weather any storm.



See Clearly, Act Decisively

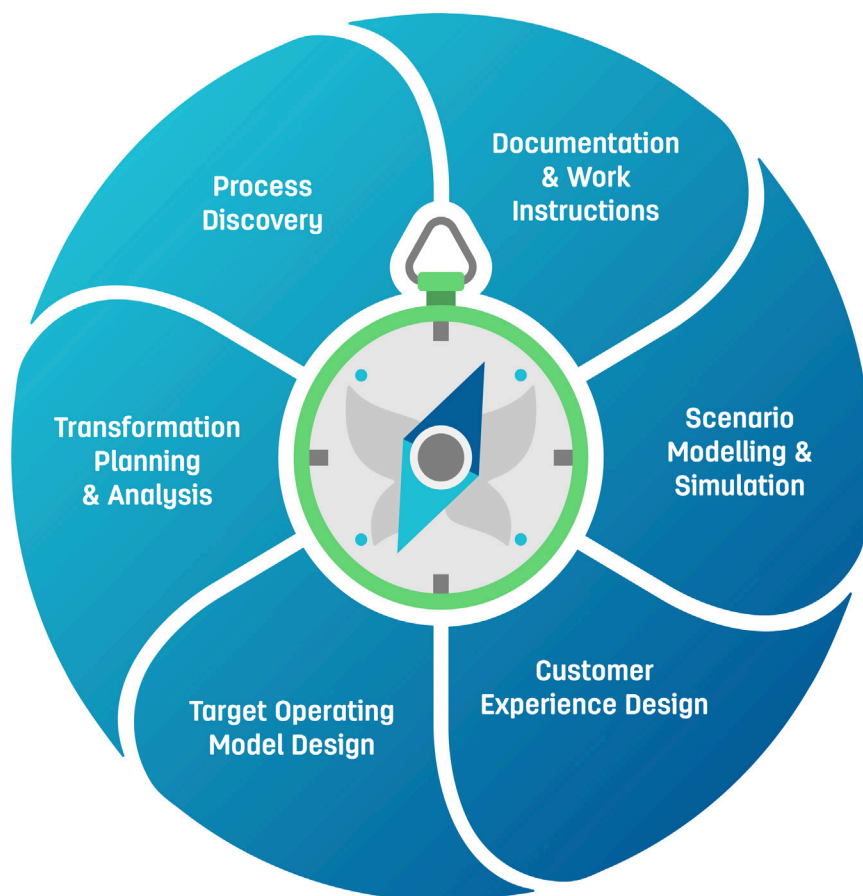
True transformation begins with a deep knowledge of your current state – how your people, process, and technology are actually operating. BusinessOptix supports a data-driven approach that lets you see the issues clearly and take the necessary actions to improve business results.

We help you thoroughly examine your organization and build a digital map of your ecosystem. By creating a holistic model of your business linked directly to your critical processes, we uncover the digital DNA of your business – documenting your processes and pinpointing bottlenecks, pain points, and performance issues. You can then set goals, test your strategy, and develop and implement new operating methods that streamline operations and mitigate risks.

From improving a single process to redesigning a complex value chain to creating a Digital Twin of your business, BusinessOptix can help you move forward confidently.

Control Today, Navigate Tomorrow™

Visual and intuitive, the BusinessOptix suite helps you define your current state, design the future state, and deliver an actionable transformation plan to drive the change your business needs confidently.



TRANSFORMATION PLANNING & ANALYSIS

Set goals, strategy and milestones and track your progress.

TARGET OPERATING MODEL DESIGN

Link strategy to execution to reduce friction and align the organization.

PROCESS DISCOVERY & MODELING

Define and map current and future state processes and drive continuous improvement.

CUSTOMER EXPERIENCE DESIGN

Map the optimal customer journeys and connect them to the operational processes.

SCENARIO MODELING & SIMULATION

Create and test alternative approaches and outcomes to identify improvements that will deliver the best value to the organization.

DOCUMENTATION & WORK INSTRUCTIONS

Build standardized, contextual procedures and governance around processes.

For further information please visit our website, or contact us:

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