



# BusinessOptix: Operational Resilience

Operational resilience is the ability to deliver operations and core business services, through a disruption from any hazard. It is the outcome of effective operational risk management that ensures organizations prepare, adapt, withstand, and recover from disruptions. While widely accepted as good practice, operational resilience is in the spotlight of new rules and guidance from the US, UK, EU and other regulatory bodies.

## Achieving operational resilience with BusinessOptix

BusinessOptix can help you meet your operational resilience and continuity obligations. The following capabilities help support and automate the resilience life cycle from identification and testing through to documentation and audit:

- The important business services can be shown in BusinessOptix using an Operating Model or a Capability Map, allowing the users to drill down and report. These models can be enriched with useful meta data allowing business services to be assigned to the correct stakeholder and the capture of baseline performance metrics.
- Impact tolerance metrics, limits and other data can be added to the BusinessOptix models at the Business Service level or lower. This capability is key for subsequent analysis to understand how well recovery services perform.
- BusinessOptix modeling and master data functionality to Model processes and map supporting resources – people, systems, 3rd party relationships and risk framework. Models and data are searchable and reportable, with a full audit trail of changes.
- Scenario Modeling and Simulation allow users to run different continuity events to understand where the bottlenecks and breakpoints are, and identify vulnerabilities.
- Configurable Reports and Dashboards provide support to make analyzing your vulnerabilities easy.

- Based on the results of the scenario modeling and continuity response simulation the lessons learned can be documented inside BusinessOptix, attached to the process and rolled up to the business service. This provides the foundation for making improvements and the easily accessible history to satisfy internal and external auditors.
- BusinessOptix has configured a series of standard forms to support self-assessments which are linked to the operating and process models, alternatively there is a full assessment capability in our GRC module.
- The annual reassessments become straightforward, with the BusinessOptix Review & Approval Workflow and Collaboration capabilities. Tasks are distributed amongst the assigned stakeholders with a full audit trail of responses and outcomes.

The BusinessOptix platform strengthens the resilience of firm's business model and allows you to understand, scenario test and report on processes and resources supporting your important business services.

### About BusinessOptix

BusinessOptix helps organizations Control Today, Navigate Tomorrow™ to achieve the next level of customer and operational excellence. Our cloud-based Business Process Transformation suite is used by hundreds of global firms to capture and redefine business operating and process models, accelerate transformations across the enterprise, improve operational efficiencies and streamline go-to-market processes.

For further information please visit our website, or contact us:

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