

**Product Sheet** 

# Process Management Repository powered by BusinessOptix

## Create and Manage Process Documentation in a Centralized Digital Repository

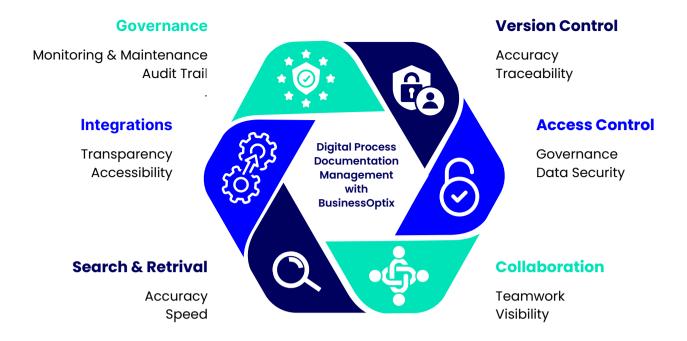
### What is a Process Management Repository (PMR)?

A PMR is a central digital hub for an organization to create, structure and govern process models, data and documentation such as Standard Operating Procedures (SOPs) and Work Instructions. It is the foundations of a Digital Twin of your organization, supporting standardization and consistency, process improvement and change initiatives, knowledge retention and resource management.

A PMR delivers a comprehensive understanding of your business's internal operations, linking quantitative metrics (such as volume, effort, and complexity) to qualitative insights (exploring the why, how, and what happened). Furthermore, it serves as gateway technology to help deploy and obtain the benefits of AI and automation, as it contains much of the information and data that AI (LLM's and similar) need to consume.

## What is the difference between a Process Management Repository (PMR) and a Document Management System (DMS)?

A DMS primarily deals with the storage, organization, retrieval, and version control of static content like documents and files. Whereas a dynamic PMR also focuses on the modeling, execution, monitoring, and optimization of business processes and allows associated documentation to be created, linked and collaborated on, ensuring tasks are carried out efficiently and in a structured manner. While a DMS and PMR serve different purposes, organizations often find value in integrating a DMS as part of a broader business process management suite that is managed and automated using a PMR.



#### What are the benefits of a BusinessOptix PMR?

**Comprehensive Digital Process Documentation Management:** Thorough digital record of processes. Includes process descriptions, visual models, SOPs, work instructions, data, and metrics. Uses master data for consistency of terminology, for linking processes and documentation, and giving complete task and activity understanding.

**Document Accuracy and Traceability:** Version control maintains a comprehensive history of changes. Collaboration features such as review and approval workflows, ensures documentation is well governed, kept up to-date and accurate.

**Robust Access Control for Governance and Data Security:** Ensures data security through access controls to authorized personnel. Regulates view, edit and approval permissions.

**Enhanced Collaboration Tools for Teamwork:** Facilitates teamwork in process management and allows users to collaborate on improving processes, comment, initiate.

**Advanced Search and Information Retrieval:** Enables quick location of specific process documents. Vital for effective process management and compliance. The ease of search for specific data accelerates and helps target transformation initiatives.

**Seamless Integration for Unified Process Management:** Supports integration with various process management tools, workflow systems and creates a unified environment for process execution, monitoring, and enhancement, streamlining operations as part of a digital twin.

**Seamless Integration and Access with Single-Sign-on (SSO):** Viewers can conveniently access their BusinessOptix repository using the same set of login credentials employed within their organization on their Intranet, ensuring easy access and direct links to process models. This supports adoption, collaboration and process adherence.

**Compliance Assurance:** Provides a full audit trail and allows regulations and controls to be linked to processes and associated documents for adherence to best practice and compliance purposes.

**Data Recovery:** Implements backup and recovery mechanisms. Protects against data loss with regular backups and retention policies. Ensures recoverability in case of unforeseen data loss.

**Continuous Improvement Resource:** End-to-end visibility enables users to identify areas for optimization and automation. Data-driven decisions can be made through visualizing and testing out the impact of potential changes. Dashboards help track and report on improvement opportunities.

**Security Measures and Encryption:** Implements robust security measures for sensitive or confidential information. Includes encryption and access controls for data protection and confidentiality.

**Branded User Experience:** Enables organizations the flexibility to customize their repository landing page, incorporating their branding elements while designing an intuitive layout. This dual customization approach ensures a seamless user experience, allowing all users to easily navigate and find the information they need, with the added benefit of aligning with their brand identity.

#### How can BusinessOptix help?

The BusinessOptix team work hand-in-hand with customers to build out a Process Management Repository configured to their needs and enable their objectives:

- Change: Optimizing processes to remove bottlenecks. Identifying optimal pathways for data-led decisions.
- **Communication:** Enabling a single source of truth for all process owners and users. Facilitating clear and collaborative work.
- **Compliance:** Adherence to specific regulations, best practices, and internal procedures.

Are you ready to see how a repository could benefit your business?

### Your path to success starts with a demo

Secure your personalized session now to explore how BusinessOptix can redefine what's possible for your business.

