

BusinessOptix: Operational Resilience

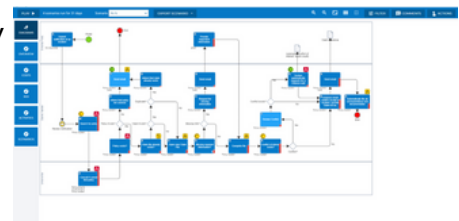
What is Operational Resilience?

Operational resilience is the ability to deliver operations and core business services, through a disruption from any hazard. It is the outcome of effective operational risk management that ensures organizations prepare, adapt, withstand, and recover from disruptions. While widely accepted as good practice, operational resilience is in the spotlight of new rules and guidance from the US, UK, EU and other regulatory bodies.

Achieving operational resilience with BusinessOptix

BusinessOptix can help you meet your operational resilience and continuity obligations. The following capabilities help support and automate the resilience life cycle from identification and testing through to documentation and audit:

- The important business services can be shown in BusinessOptix using an Operating Model or a Capability Map, allowing the users to drill down and report. These models can be enriched with useful meta data allowing business services to be assigned to the correct stakeholder and the capture of baseline performance metrics.
- Impact tolerance metrics, limits and other data can be added to the BusinessOptix models at the Business Service level or lower. This capability is key for subsequent analysis to understand how well recovery services perform.
- BusinessOptix modeling and master data functionality to Model processes and map supporting resources – people, systems, 3rd party relationships and risk framework. Models and data are searchable and reportable, with a full audit trail of changes.
- Scenario Modeling and Simulation allow users to run different continuity events to understand where the bottlenecks and breakpoint and identify vulnerabilities. Configurable Reports and Dashboards provide support to make analyzing your vulnerabilities easy.



- Based on the results of the scenario modeling and continuity response simulation the lessons learned can be documented inside BusinessOptix, attached to the process and rolled up to the business service. This provides the foundation for making improvements and the easily accessible history to satisfy internal and external auditors.
- BusinessOptix has configured a series of standard forms to support self-assessments which are linked to the operating and process models, alternatively there is a full assessment capability in our GRC module.
- The annual reassessments become straightforward, with the BusinessOptix Review & Approval Workflow and Collaboration capabilities. Tasks are distributed amongst the assigned stakeholders with a full audit trail of responses and outcomes.

The BusinessOptix platform strengthens the resilience of firm's business model and allows you to understand, scenario test and report on processes and resources supporting your important business services.



About BusinessOptix: Process Intelligence. Delivered.

BusinessOptix is a leading business process management and transformation suite that provides total operational visibility of how business processes, people and technology interact. This allows clients to create a digital copy of their enterprise with holistic models linking strategy to key processes. Clients around the world use our process discovery, modeling and simulation tools to identify improvement opportunities and navigate change confidently. Serving a diverse customer base across sectors including finance, healthcare and manufacturing, BusinessOptix collaborates with a world-class network of technology providers, Business Process Outsourcers (BPOs) and consulting firms. This partnership approach empowers clients to become highly competitive and resilient in today's complex business landscape.

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